

Suggested Customer Price List

Effective August 21, 2008 – Europe, Middle East, Africa

Astaro Security Gateway Software Appliances

Base License (Network Security)

Features Firewall, Intrusion Protection, Remote Access and Site-to-site VPN

Users ¹	10	25	50	100	250	500	1000	Unlimited
Conc. Connections	32.000	64.000	128.000	256.000	512.000	1.024.000	2.048.000	Unlimited
One-time License ²	€ 345	€ 695	€ 1.095	€ 1.745	€ 3.695	€ 5.995	€ 7.595	€ 9.595
High Avail Option ²	€ 345	€ 695	€ 1.095	€ 1.745	€ 3.695	€ 5.995	€ 7.595	€ 9.595

Mail Security Subscription

Features Antivirus, Antispam, Phishing Protection, and Email Encryption

1 Year	€ 395	€ 775	€ 1.245	€ 1.845	€ 3.745	€ 5.045	€ 5.995	€ 7.495
3 Years	€ 785	€ 1.545	€ 2.495	€ 3.645	€ 7.495	€ 10.095	€ 11.995	€ 14.995
5 Years	€ 1.185	€ 2.325	€ 3.745	€ 5.545	€ 11.245	€ 15.145	€ 17.995	€ 22.495

Web Security Subscription

Features Antivirus, Spyware Protection, URL Filtering, and IM/P2P Control

1 Year	€ 395	€ 795	€ 1.275	€ 1.895	€ 3.825	€ 5.245	€ 6.125	€ 7.645
3 Years	€ 795	€ 1.595	€ 2.545	€ 3.795	€ 7.695	€ 10.295	€ 12.245	€ 15.295
5 Years	€ 1.195	€ 2.395	€ 3.795	€ 5.595	€ 11.495	€ 15.695	€ 18.395	€ 22.945

Maintenance Subscriptions

Includes Updates and Technical Support³

Gold (Web/Email/Phone Support through Astaro partners during Office Hours)

1 Year	€ 135	€ 235	€ 335	€ 465	€ 995	€ 1.495	€ 1.945	€ 2.445
3 Years	€ 285	€ 545	€ 825	€ 1.225	€ 2.625	€ 3.945	€ 5.095	€ 6.395
5 Years	€ 445	€ 845	€ 1.255	€ 1.775	€ 3.795	€ 5.695	€ 7.445	€ 9.295

Platinum (Web/Email/Phone Support 24*7)

1 Year	€ 185	€ 315	€ 435	€ 595	€ 1.295	€ 1.975	€ 2.545	€ 3.195
3 Years	€ 395	€ 725	€ 1.095	€ 1.625	€ 3.495	€ 5.325	€ 6.795	€ 8.495
5 Years	€ 645	€ 1.145	€ 1.655	€ 2.345	€ 4.995	€ 7.645	€ 9.745	€ 12.195

¹ "Users" includes workstations, clients, servers, and devices that communicate through the firewall to reach the Internet. It also includes VPN connections from remote VPN clients ("road warriors") and from remote VPN gateways (each remote gateway counts as one user). Contact Astaro for ISP, ASP, or MSP pricing.

² In active/active (clustering) installations all units require equivalent base, subscription and maintenance licenses. In active/passive (hot standby) installations the standby unit requires only the base license

³ Please check "Astaro Gold and Platinum Support Case Processes" for specific response times

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Maintenance Upgrades

For upgrading existing maintenance contracts to higher level

Users ¹	10	25	50	100	250	500	1000	Unlimited
Silver to Gold								
1 Month	€ 2	€ 4	€ 6	€ 7	€ 15	€ 25	N/A	€ 45
1 Year	€ 25	€ 45	€ 75	€ 85	€ 185	€ 295	N/A	€ 535
Silver to Platinum								
1 Month	€ 7	€ 12	€ 17	€ 20	€ 45	€ 73	N/A	€ 120
1 Year	€ 85	€ 140	€ 195	€ 245	€ 545	€ 875	N/A	€ 1.435
Gold to Platinum								
1 Month	€ 5	€ 8	€ 10	€ 15	€ 30	€ 50	€ 60	€ 77
1 Year	€ 65	€ 95	€ 125	€ 165	€ 365	€ 585	€ 725	€ 925
3 Years	€ 135	€ 225	€ 325	€ 485	€ 1.045	€ 1.665	€ 2.045	€ 2.555
5 Years	€ 245	€ 365	€ 485	€ 685	€ 1.445	€ 2.345	€ 2.765	€ 3.485

Monthly Subscription Extensions

For making existing subscriptions coterminous with new ones

Mail Security	€ 33	€ 65	€ 104	€ 154	€ 312	€ 420	€ 500	€ 625
Web Security	€ 33	€ 66	€ 106	€ 158	€ 319	€ 437	€ 510	€ 637
Gold Maintenance	€ 11	€ 20	€ 28	€ 39	€ 83	€ 125	€ 162	€ 204
Platinum Maintenance	€ 15	€ 26	€ 36	€ 50	€ 108	€ 165	€ 212	€ 266

Example: On July 1, 2008, you licensed a 100-user Astaro base license and began a Web Security Subscription and Gold maintenance for one year. You decide to begin an Mail Security Subscription for one year on October 1, 2008. You want all subscriptions and maintenance to end on September 30, 2009. To make the Web Security Subscription end on September 30, 2009, you extend it by 3 months (\$154 x 3). To make the Gold maintenance contract end on September 30, 2009, you extend it by 3 months (\$39 x 3). On October 1, 2009, you renew the subscriptions and maintenance based on the normal annual plans.

Astaro Media Pack

Astaro Media Pack (Astaro Security Gateway software on CD-ROM with hard copy documentation)	€ 50
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Astaro Security Gateway Software Upgrades

To use Astaro Security Gateway software with more users

	From 10 To 25 Users	From 25 To 50 Users	From 50 To 100 Users	From 100 To 250 Users	From 250 To 500 Users	From 500 To 1000 Users	From 1000 To Unl. Users
One-Time Charges							
Base License	€ 395	€ 445	€ 695	€ 1.995	€ 2.345	€ 1.645	€ 2.095
Monthly Charges (For time remaining on subscription or maintenance plan)							
Email Security	€ 32	€ 39	€ 50	€ 158	€ 108	€ 79	€ 125
Web Security	€ 33	€ 40	€ 52	€ 161	€ 118	€ 73	€ 127
Gold Maintenance	€ 8	€ 8	€ 11	€ 44	€ 42	€ 38	€ 42
Platinum Maintenance	€ 11	€ 10	€ 13	€ 58	€ 57	€ 48	€ 54

Example: On April 1, 2008, you licensed a 50-user Astaro base license package and began a Mail Security Subscription and Gold maintenance for one year. On December 1, 2008, you decide to upgrade to a 100-user license. You upgrade the base license from 50 to 100 users for €695. You upgrade the Mail Security Subscription from 50 to 100 users for the remaining four months of the subscription (€50 x 4). You upgrade the Gold maintenance contract from 50 to 100 users for the remaining four months of the contract (€11 x 4). On April 1, 2009, you renew the subscription and maintenance contract based on the normal annual plans.

Notes

All Astaro products in an organization must be on the same level of maintenance.

Lapsed maintenance plans can be reinstated, but only by purchasing maintenance retroactive to the time the warranty or previous maintenance plan lapsed.

Astaro technical support can be contacted through MyAstaro at: <https://my.astaro.com>.

Business hours in EMEA: Monday to Friday, 8:00 am to 6:00 pm Central European Time.

Contact

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